

MILWAUKEE COUNTY CONTINUOUS IMPROVEMENT NEWSLETTER



Winter 2015

PROJECT UPDATE:

In addition to the Hiring and Procurement projects begun last fall, the following Continuous Improvement Projects are currently starting up. Thanks to all sponsors, team leaders and other participants!

- Issuing an RFP (DAS-Procurement)
- Professional Services Contracting in DOT (MCDOT)
- Capital Budget Process (DAS-PSB)
- Home Improvement Process (DHHS)
- Staffing (BHD)



Team members tackle the procurement process during a Value Stream Mapping Event in September 2014

WELCOME TO MILWAUKEE COUNTY CONTINUOUS IMPROVEMENT

This is the second newsletter for the Milwaukee County Continuous Improvement (MiCCI) project. MiCCI is a countywide effort to examine the processes we use to operate County government to find efficiencies and improvements that will ultimately help us provide better, faster, and less costly services to our residents.

Our mission is “To drive continuous improvement in service delivery”!

Do you have an Idea for Improvement?

Please let us know! We are looking for ideas from and participation by every employee in Milwaukee County. If you know of a process that doesn't work, could be done better, or just plain doesn't need to be done at all, we want to hear from you!

Q: How can I suggest an idea?

A: Simply send an email with the process you think could be improved, with some background on what doesn't work and who in the County would benefit, to daspsb@gmail.com!

PROJECT UPDATE

The MiCCI process has been in full swing during late fall and into December, with several projects ongoing:

- A cross-departmental team met in December to develop the new process for purchasing information technology (IT) items due to the centralization of IT in the 2015 Adopted Budget. The report-out for this project is available on the MiCCI website – [click here](#) to see the presentation! Thank you to the project team, which included the following individuals, for the hard work and taking time out of your busy schedules:
 - Carsten Peterson, DAS-Procurement
 - Becky Ludwiczak, DAS-IMSD



The IMSD Procurement Team poses for a shot after completing the Value Stream Mapping process.

MiCCI Steering Committee

- Josh Fudge, DAS-PSB (Chair)
- Julie Esch, DAS
- Roberta Drews, County Executive
- John Dargle, Parks
- Kerry Mitchell, Human Resources
- Brian Dranzik, Dept. of Transportation (MCDOT)
- Mike Hafeman, House of Correction (HOC)
- Jim Sullivan, Child Support Services
- Jeanne Dorff, DHHS

MiCCI Facilitators

- Emily Van Deera, DAS-Economic Development
- Coco Kalinowski, DAS-IMSD
- Mike Bonk, DAS-OPD
- Stephanie Gulizia, DAS-Procurement
- Andre Simms, DAS-PSB
- Randy Oleszak, BHD
- Michelle Naples, DHHS
- Rosemarie Forster, DHHS
- John Rodgers, MCDOT
- Ross Stein, HOC
- Jill Suurmeyer, Comptroller
- Marie Kerzner, Parks
- Angela Nixon, Human Resources

- Angela Buesing, DAS-IMSD
- Susie Devcich, Parks
- Fran Flaigan, DAS-IMSD
- Coco Kalinowski, DAS-IMSD
- Marlinda Sisk, DAS-Business Office
- Cheryl Berry, Child Support
- Al Dominguez, DAS-IMSD
- Jason Jahn, DAS-IMSD
- Robin Burns, House of Correction
- Zulma Myszewski, Aging

- The Procurement Process project team that began its work in Fall 2014 provided an update on its progress in December. This group developed several ideas that will standardize the process and set the stage for the new e-procurement model that will be implemented later in 2015. [Click here](#) to see the presentation!

- The Hiring Process team provided an update on its ideas to overhaul this vital function. Progress made to date includes standardizing internal Human Resources tasks related to hiring and developing a countywide rollout of the new process in the second quarter of 2015. [Click here](#) to see the presentation!

- Several new MiCCI projects are in the pipeline for January. These projects, with their sponsors and team leaders include:

- Improving staffing and hiring processes at the Behavioral Health Division (Pat Schroeder and Sarah Garven, BHD).
- Standardizing how Requests for Proposals (RFPs) for contracts are issued (Patrick Lee and Stephanie Gulizia, DAS-Procurement).
- Making more efficient and standardizing the process of contracting for professional services in the Department of Transportation (James Martin and Andrea Weddle-Henning, MCDOT)
- Improving the Capital Budgeting process (Josh Fudge and Vince Masterson, DAS-PSB)
- Improving the process of making improvements to homes owned by persons with disabilities (Jim Mathy and Mark Stein, DHHS)

CHECK THE WEBSITE FOR ADDITIONAL UPDATES!

Please be sure to [check the MiCCI website](#) for additional updates, and follow us on Twitter: [@MilCoPSB](#)